

Purpose of the BP Forum 2 – 3 Aug 2018

- a. The Batho Pele Forum is held quarterly and is attended by Batho Pele Coordinators from National departments and all offices of the Premier.
- b. The Batho Pele Forum provides a platform for reporting, exchanging and sharing information and experiences on the implementation of the Batho Pele Programmes and other service related challenges.
- c. Since 2011 the Batho Pele meetings are rotated and held in various provinces. The rationale for the rotation is to provide delegates with the necessary exposure and first hand service delivery progress as experienced in various provinces.
- d. The envisaged outcome of this meeting is a comprehensive programme on the implementation of the Batho Pele programme, and better coordination of service delivery improvement. The programme will include mechanisms for effective coordination of the BP implementation and a monitoring approach to ensure effective evaluations and improvements.