



the dpsa

Department:
Public Service and Administration
REPUBLIC OF SOUTH AFRICA

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**To: All National and Provincial Directors- General
Provincial Heads of Department**

Circular 23 of 2018

Dear Colleagues,

**PSCBC RESOLUTION 1 OF 2015 – AGREEMENT ON THE REVIEW OF EXISTING
OUTSOURCING AND AGENTISATION PRACTICES WITHIN THE PUBLIC SERVICE AND
CONDUCTING AN INDEPENDENT IMPACT STUDY ON THE PRINCIPLES OF DECENT
WORK**

The PSCBC has agreed to commission research on the review of existing outsourcing and agentisation practices in the public service.

REGEN Group has been appointed to conduct the research. According to the PSCBC, the Qualitative part of the report is completed; however, the researchers require quantitative data in order to quantify the findings as per the terms of reference of the resolution.

Your department is requested to provide the DPSA, where applicable, with the under mentioned information for purposes of concluding the research. The information sought is as follows:

- Number of outsourcing contracts issued by your department between 2014 and 2017 (we are only interested in the following focal areas (cleaning, catering, security, gardening, laundry)
- Number of private companies that benefited as a result of outsourcing laundry, cleaning, catering, security, and gardening services;
- The demographic data or profile of these companies (if any)
- Data on outsourcing contracts or deals in the five areas that failed to leave up to expectations in terms service delivery;
- Data on outsourcing contracts or deals that leaved up to expectations in terms of service delivery

- Documented lessons on outsourcing of the five focal areas (pitfalls and successes)
- Data on cost savings to the state recorded as a result of the outsourcing laundry, catering, security, gardening, cleaning services)
- Number of jobs lost in the department as a result of outsourcing if any
- Value of outsourcing contracts issued by your department between by 2014 and 2017
- Number of jobs created as a result of such outsourcing contracts
- Data on conditions of service for those employed by private service providers as a result of outsourcing deals
- Data on the impact of outsourcing on the government's empowerment agenda

It will be highly appreciated if this information could be received on or before 16 November 2018.

Kind regards



PROFESSOR RICHARD LEVIN
DIRECTOR GENERAL
DATE: 22/10/18