



Framework Programme Performance Information

Dr. Annatjie Moore
Provincial Performance Management Directorate
12 June 2008



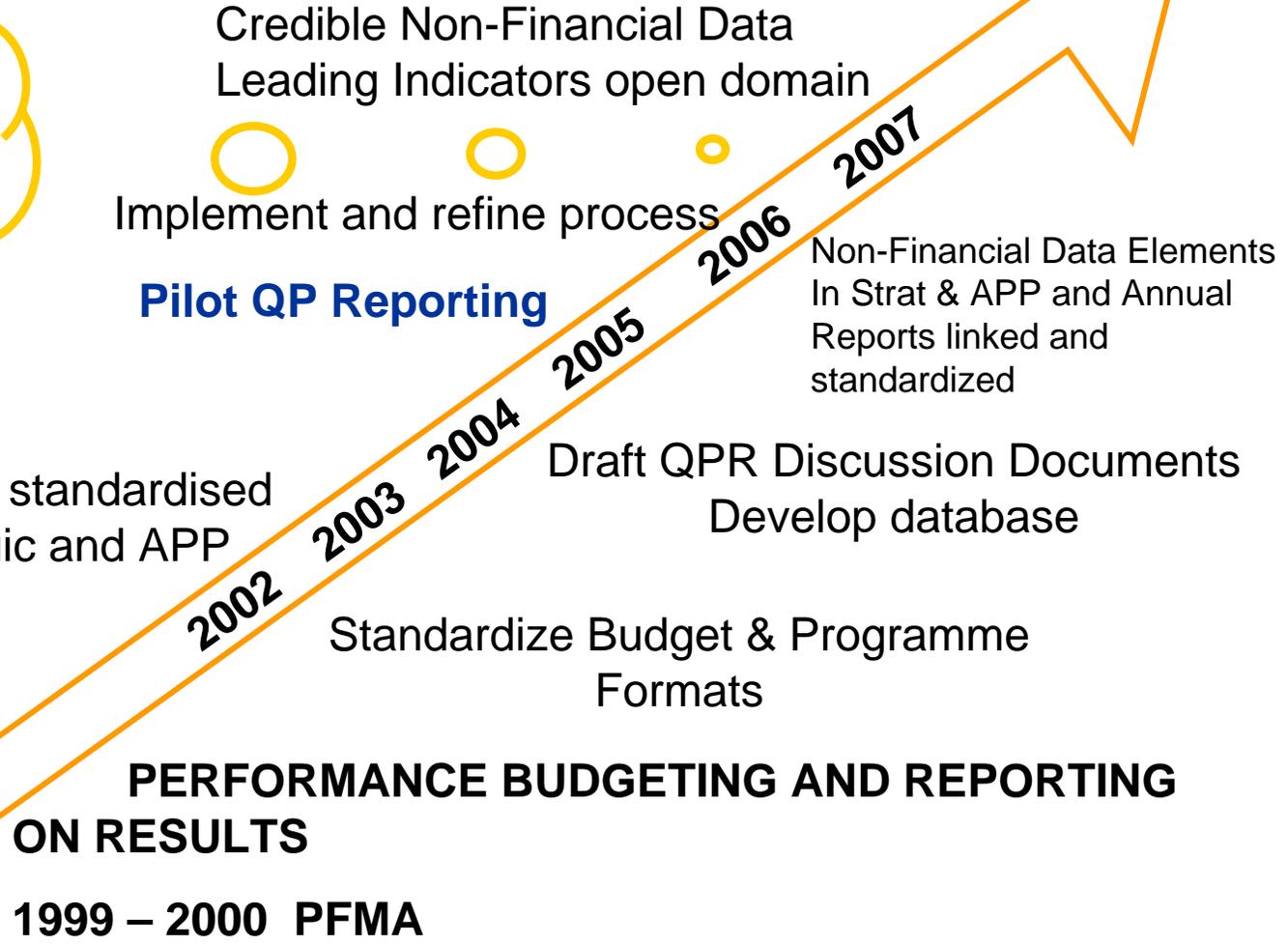
Overview

- Budget Reform Process
- Legislative Framework
- Performance Management and the Framework
- Aims of the Framework
- Linkages with GWM&E, DPISA & Gov Departments
- Applicability of Framework
- Performance Information, Strategic and Annual Performance Plans
- Key Performance Concepts
- Performance Information Systems
- Other matters covered in the Framework: Roles and responsibilities, Publishing of Information



Budget Reform Process

Measuring Value for money
Three EEE





LEGISLATIVE MANDATE

The Public Finance Management Act (Act No 1 of 1999 as amended by Act 29 of 1999) stresses the need for accounting officers (and those to whom managerial responsibilities have been delegated) to regularly monitor and report on the performance of their Departments against the agreed budget programmes for the year.

- Treasury Regulation 5.2.1 & 5.3.3 (Strategic-Annual and Quarterly Performance Plans).
- This is but one element in a process designed to improve the use of limited financial resources in the delivery of services to communities.



What is PROGRAMME Performance Management?

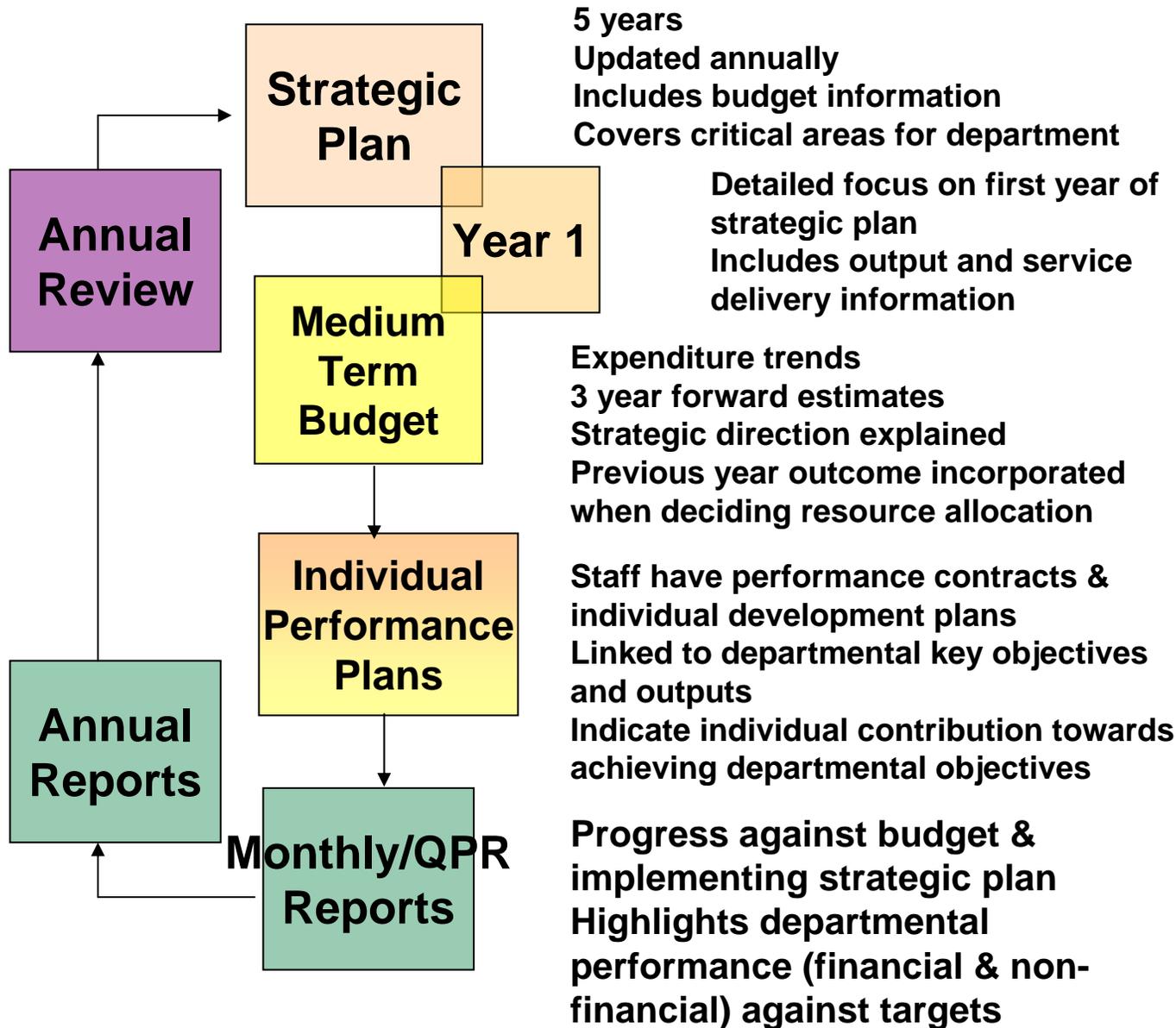
- The objective of programme performance management is to provide a coherent framework for strategic planning and annual performance monitoring based on accountability in a decentralized environment.
- Programme Performance Management is the process that indicates how well an department is doing against its goals and objectives as set out in Annual Performance Plans.
- Performance information should help managers to understand how well an department and individuals are performing.
- Clear measures of performance allow reliable targets to be set, and people to be clear about what level of performance is expected.



ACCOUNTABILITY CYCLE

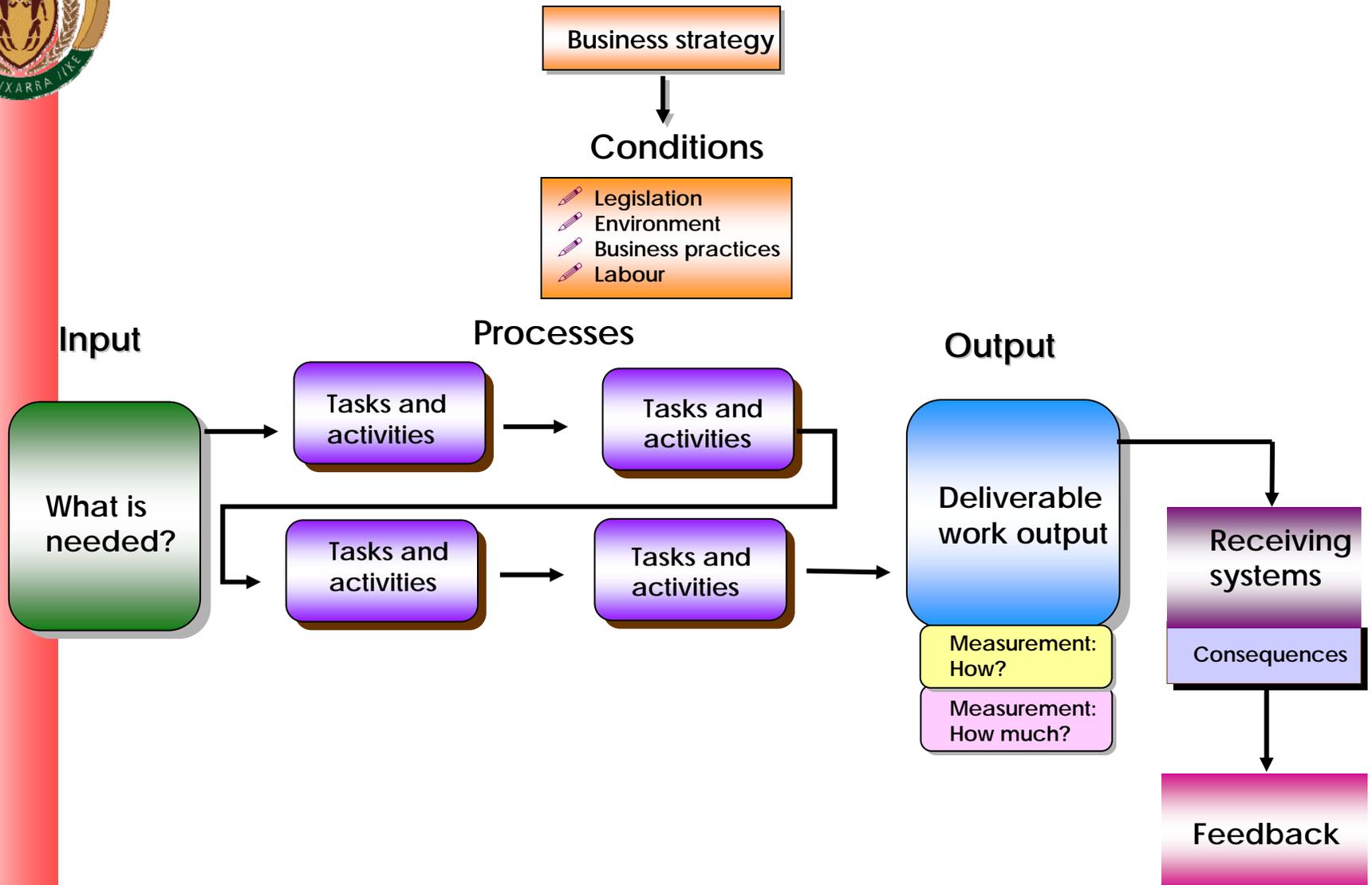
Environmental changes
Expenditure outcomes and new budget allocations
Strategic direction changes

Performance against budget and strategic plan
Meeting reporting requirements - Treasury & PS Regulations





Results Based System





Aims of Framework to enhance a performance management approach in government

- Clarify definitions and standards for performance information in support of regular audits of such information where appropriate
- Improve integrated structures, systems and processes required to manage performance information
- Define roles and responsibilities for managing performance information
- Promote accountability and transparency by providing Parliament, provincial legislatures, municipal councils and the public with timely, accessible and accurate performance information.

Links to the GWM&E System

Government-wide
Monitoring and Evaluation
System

*Government-wide
Monitoring and
Evaluation Framework*

Evaluations

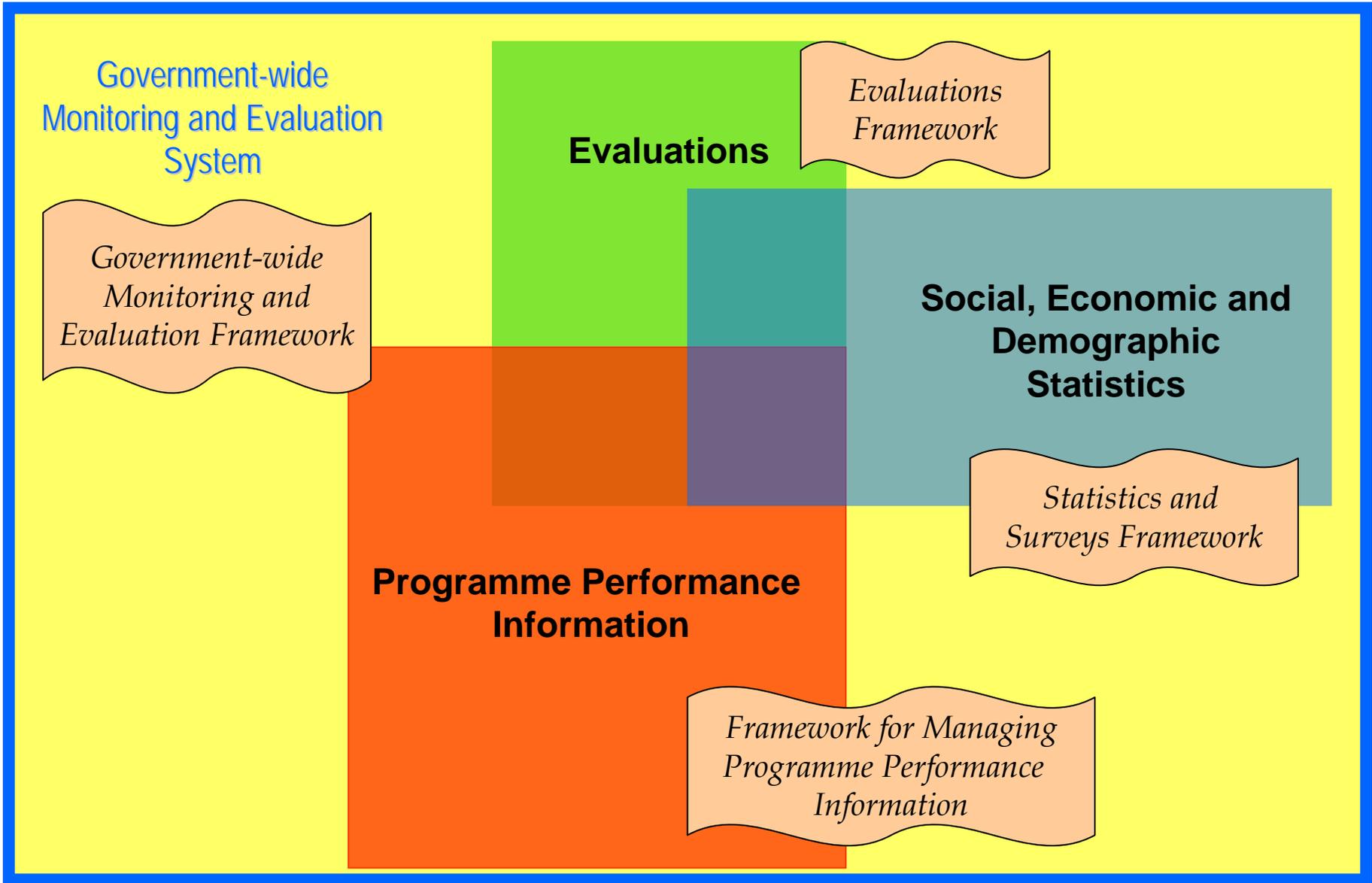
*Evaluations
Framework*

**Social, Economic and
Demographic
Statistics**

*Statistics and
Surveys Framework*

**Programme Performance
Information**

*Framework for Managing
Programme Performance
Information*





Applicability of Framework

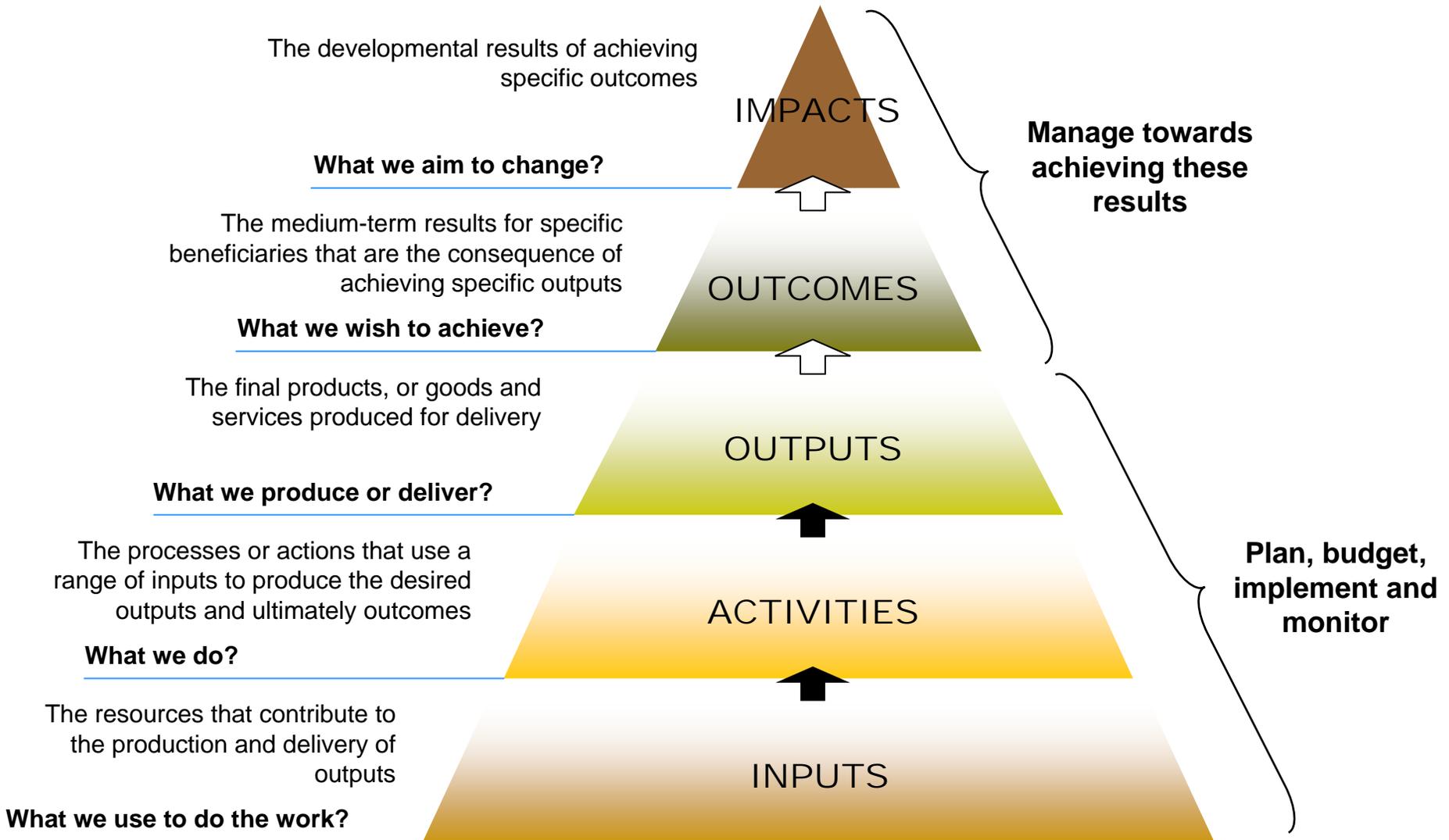
All entities in the national, provincial and local spheres of government



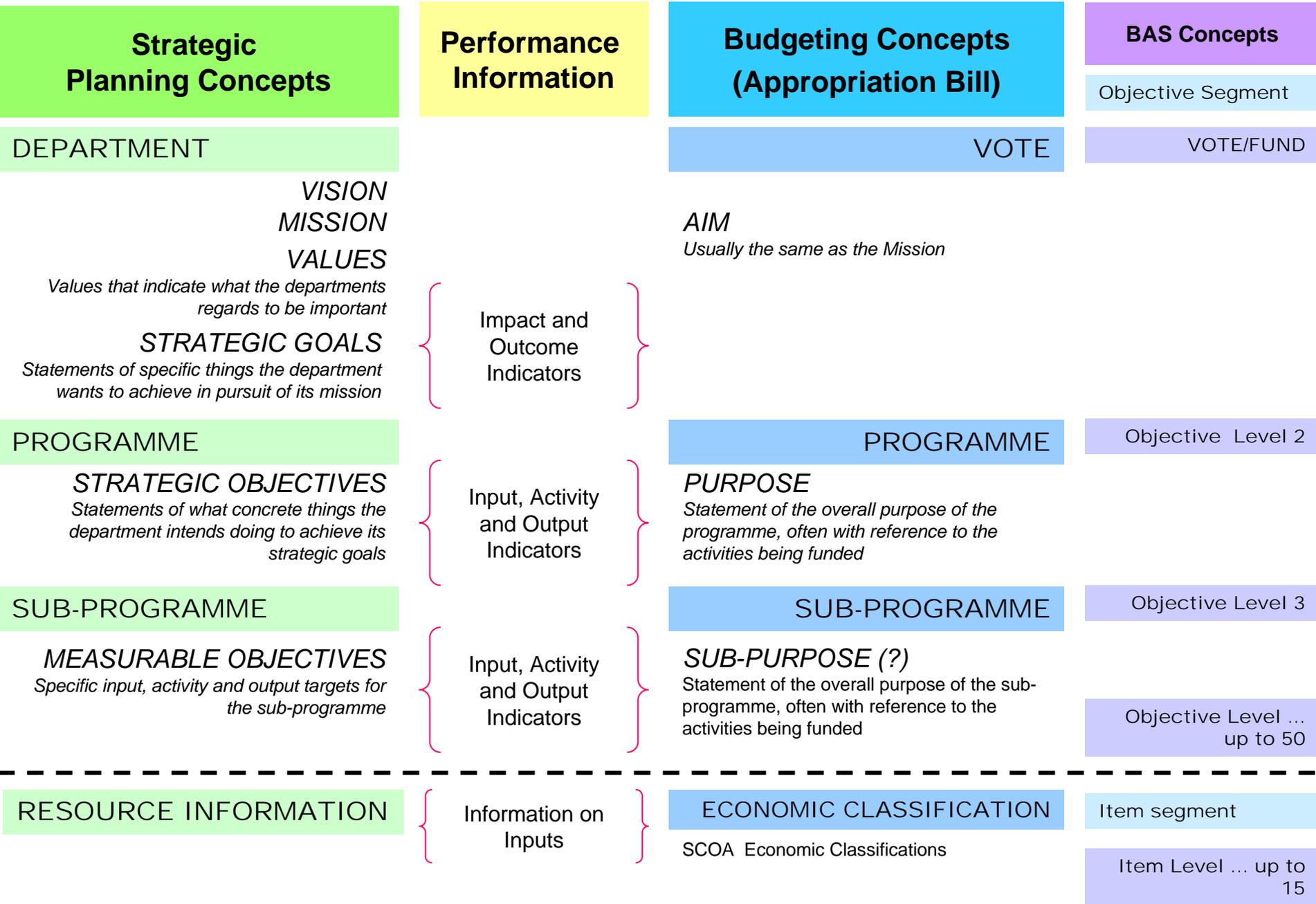
Role of Performance Information

- Enhance Planning, Budgeting and Monitoring
- Costing of budget proposals
- Reporting for accountability purposes
- Performance monitoring
- Integrate financial and non-financial data for analysis purposes - Cost benefit analysis

Key Performance Information Concepts



Alignment of Concepts





Performance targets

- **The baseline** is the current level of performance that the institution aims to improve
- **Performance targets** express a specific level of performance that the institution, programme or individual is aiming to achieve within a given time period
- **Performance standards** express the minimum acceptable level of performance, or the level of performance that is generally expected
- **Core set of performance indicators in concurrent functions**



Integrated performance management systems (1)

- **Systems should be integrated within existing management processes and systems**
- **The accounting officer is responsible for ensuring that the department has:**
 1. Documentation addressing the following:
 - Integration of performance information structures and systems within existing management processes and systems
 - Definitions and technical standards of all the information collected by the institution
 - Processes for identifying, collecting, collating, verifying and storing information
 - Use of information in managing for results
 - Publication of performance information.
 2. Appropriate capacity to manage performance information
 3. Appropriate systems to collect, collate, verify and store the information



Integrated performance management systems (2)

4. Consultation processes that ensure the information needs of different users are taken into consideration when specifying the range of information to be collected
5. Processes to ensure the information is appropriately used for planning, budgeting and management within the institution, including:
 - Processes to set performance standards and targets prior to the start of each service delivery period
 - Processes to review performance and take management action to ensure service delivery stays on track
 - Processes to evaluate performance at the end of a service delivery period.
6. Processes to ensure that responsibility for managing performance information is included in the individual performance agreements of line managers and other officials
7. An identified set of performance indicators for reporting for oversight purposes.



Other matters covered in *Framework*

A method to develop performance indicators

- Managing performance information
 - responsibilities of executive authorities, accounting officers, line managers and other officials
 - integrated performance management systems
 - capacity to manage performance information
- Publishing performance information
 - accountability reports
 - information to facilitate oversight
 - providing public access to government-held information
 - information for research
 - information on the Internet



Roles and responsibilities National Treasury

- Sections 215 and 216 of the Constitution make the National Treasury responsible to prescribe the formats for budgets, and for measures to ensure transparency and expenditure control in each sphere of government.
- Given these provisions, the National Treasury's role in relation to the *Framework* is the following:
- Developing formats for accountability reporting, including strategic plans, annual performance plans, in-year-reports and annual reports
- Developing core set of performance information in collaboration with sector departments to ensure uniform standards and data



Roles – National Treasury (2)

- developing guidelines on the use of performance information in different circumstances;
- monitoring the implementation of the *Framework* by all institutions;
- providing training around the implementation of the *Framework*, and the use of performance information;
- providing input into the processes to select and define performance measures;
- use the information generated by other institutions for purposes of monitoring, evaluating and reporting on economy, efficiency, effectiveness and equity in the use of resources to deliver services



Roles & Responsibilities DPSA

- The Department of Public Service and Administration is responsible for leading the modernisation of the public service. It does this by assisting government departments to implement their management policies, systems and structural solutions, within a generally applicable framework of norms and standards.
- The *Framework for Performance Information* is a key initiative and the department will play a critical role in its implementation and in linking it to broader systemic and structural solutions in place, particularly the individual performance management system.
- Also important are the department's initiatives to improve service delivery through initiatives such as *Batho Pele*.
- *The performance information generated by institutions will enable the DPSA to evaluate the success of these reforms*



Roles and responsibilities - DPLG

- The Department of Provincial and Local Government is responsible for, among other things, monitoring the performance of provincial and local governments in relation to the fulfilment of their constitutional functions, particularly those pertaining to the delivery of basic services.
- The national department is aided in this function by the provincial departments of local government.
- To fulfil these monitoring roles these departments require municipalities to supply them with the necessary information



Thank You