

F eedback sheet

YOUR VIEWS ARE IMPORTANT

The Department of Public Service and Administration is pleased that you have obtained a copy of the Baseline Implementation Guide and we hope it has met your expectations. Your answers to the following questions and any other comments you may wish to make would help us assess the interest and usefulness of the Guide and would assist us in planning our future publication activities.

Your opinion: Indicate your response to the following statements by circling the appropriate numbers on the scales on the right.

	1 Strongly Disagree	2 <i>Disagree</i>	3 <i>Somewhat Disagree</i>	4 <i>Somewhat Agree</i>	5 Agree	6 Strongly Agree
<i>This Guide has provided me with helpful information or insight.</i>	1	2	3	4	5	6
<i>The length and format of the Guide is appropriate.</i>	1	2	3	4	5	6
<i>This Guide:</i>						
<i>Provides me with useful new perspectives on the nature and context of the new public service management framework.</i>	1	2	3	4	5	6
<i>Helps me to understand the current and potential future challenges of public service delivery.</i>	1	2	3	4	5	6
<i>Will influence my managerial / leadership behaviour or practices.</i>	1	2	3	4	5	6

Personal Data: We ask the following questions only to make our database more complete. Please supply /check off the appropriate information.

1. Age	2. Years in the Public Service	3. Your Group	4. Institution	5. Sex
25 – 30	0 – 5	Head of Department	National Department	Male
31 – 35	6 – 10	Senior Management	Provincial Department	
36 – 40	11 – 15	Middle Management		Female
41 – 45	16 – 20	Supervisor	Organisational Component	
46 – 55	21 – 30	Service provider		
56 –	30 –	Other	Other	

Other comments: You may use the other side of this page for additional comments.

