

# Northern Cape APSD Report 2006

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**TO: DEPARTMENT OF PUBLIC SERVICE & ADMINISTRATION (DPSA)**

## **AFRICA PUBLIC SERVICE DAY (APSD): 2006 Provincial Report**

**Theme for 2006 APSD: “Building an ethical Public Service for Improved service delivery in Africa”.**

### **Unannounced site visits by Politicians and SMS members to service delivery points (19-22 June 2006)**

The Northern Cape Provincial Government embarked on a series of unannounced visits. Politicians and Senior Manager Service members were deployed to various service points, departments and institutions. A total of nine (9) Members of the Provincial Executive Council and twenty (20) SMS member visited these sites. A questionnaire was designed to guide and steer deployees in the assessment process (See Annexure A for questionnaire and the Cabinet Memo).

### **Radio Talk Show: 22 June 2006**

A Radio Talk Show was arranged with a topic: Quality Public Service. As per the arrangement, politicians and senior managers/ HOD's were supposed to be deployed to inform the public about quality public services. Due to the miscommunication between the radio station and our Communications Unit, this programme could not be aired. A possible follow-up talk show will be initiated.

### **United Nations connectivity: 23 June 2006**

The connectivity with regard to the APSD in Kimberley was a huge success. The screening of the MPCC in Kimberley was a highlight for the Northern Cape Province.

### **Signing of Pledge by Public Servants: 23 June 2006**

All Public Servants attended the function at Galeshewe Stadium, where they were addressed by the Premier and Chairperson of the Public Service Commission on values and ethics in the Public Service and effective service delivery through the implementation of the Batho Pele Revitalization Programme. At the end of the ceremony all Public Servants including the Premier, MEC's and HOD's signed a pledge. (See Annexure B for a copy of the pledge).

### **Family Day: 24 June 2006**

A family day was arranged whereby all public servants and their families were invited to spend the day at a sport facility at Diskobolos military base. Various sport and social events were arranged. Staff was presented with music and lunch was served to all, free of charge. During the event guest speakers were invited to cover the following topics:

- Employee Health and Wellness Program.
- The importance of Family structures.

After the above-mentioned, departmental sports teams challenged each other. It was clear that employees enjoyed and valued this family day.

### **Batho Pele Change Management Engagement Empowerment Workshop: 28-30 June 2006**

The above mentioned workshop was conducted by Edwin Molebale and Vincent Mabunda from the DPSA, at the Savoy Hotel in Kimberley. Representation from six (6) line departments attended this workshop, which was also a success.

Best Wishes

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**DR. M. HENDRICKS**  
**DIRECTOR- GENERAL**

