

**SDIP FOR: Department of Sport in Limpopo  
FOR THE PERIOD 1 APRIL 2007 TO 31 MARCH 2008**

*OVER ALL V/GOOD  
MAKE SURE ALL  
STANDARDS ARE MEASURABLE  
BE AS SPECIFIC AS  
POSSIBLE*

**Vision:** Provide the service vision of the department/branch/division.

**Mission:** Explain "How" the vision will be achieved.

KEY SERVICE	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD	
Provide library material to community libraries <i>G</i>	Community libraries <i>G</i>	<b>Quantity:</b>	100	<b>Quantity:</b>	120
		<b>Quality:</b>		<b>Quality:</b>	
		• Consultation	Meetings	• Consultation	Meetings PLUS 2 Expos per year
		• Access	Through district libraries	• Access	PLUS general annual forum and direct access thru internet
		• Courtesy		• Courtesy	Customer care training
		• Open & Transparency		• Open & Transparency	Distribute citizens' report to all stakeholders
		• Information	Brochure	• Information	PLUS community radio, website
		• Redress	Ad hoc	• Redress	Help/Customer hot line
		• Value for Money	Within budget	• Value for Money	Efficient and effective budget allocation
		<b>Time:</b>	March 2007	<b>Time:</b>	March 2008
		<b>Cost:</b>	R?	<b>Cost:</b>	R?
<b>Human Resources:</b>	5	<b>Human Resources:</b>	5		

*✓ G*  
*✓ G*  
*✓ witen?*  
*✓ GOOD? witen?*  
*✓ SMART.*  
*✓ SMART.*  
*✓*  
*✓*

**Signed:** ..... (Minister/MEC)

**Date:** .....

**Signed:** ..... (DG/HOD)

**Date:** .....