

ECONOMIC DEVELOPMENT, EMU & TOURISM
SDIP FOR: ECONOMIC EMPOWERMENT BRANCH IN LIMPOPO
FOR THE PERIOD 1 APRIL 2007 TO 31 MARCH 2008

*THE MORE SPECIFIC
 THE BETTER - MAKE
 IT MEASURABLE.*

Vision: Provide the service vision of the department/branch/division.

Mission: Explain "How" the vision will be achieved.

*SMART
 QQ TC
 STDS*

KEY SERVICE	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD	
		Quantity:	50 Enterprises	Quantity:	100 Enterprises
<p><i>FUNCTION?</i></p> <p>Promote enterprise development</p> <p><i>Good/R</i></p>	<p><i>Be SPECIFIC -</i></p> <p>Communities</p>	Quality:		Quality:	
		• Consultation	Workshops, meetings, radios, seminars, conferences	• Consultation	PLUS customer satisfaction survey; research surveys in rural areas to establish potential resources
		• Access	Local business centres, LIBSA, LIMDEV, etc	• Access	12 Additional centres
		• Courtesy	Transversal and departmental stds	• Courtesy	PLUS standards for parastatals
		• Open & Transparency	Full information, Citizens' Report	• Open & Transparency	PLUS ?
		• Information	News letter, bulletin	• Information	PLUS Use indigenous languages
		• Redress	Reactive	• Redress	Establish help desk
		• Value for Money	Within budget	• Value for Money	Within budget
		Time:	March 2007	Time:	March 2008
		Cost:	R?	Cost:	R?
		Human Resources:	6	Human Resources:	8

Good

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Signed: (Minister/MEC)

Date:

Signed: (DG/HOD)

Date: