

**SDIP FOR: Limpopo – Agriculture  
FOR THE PERIOD 1 APRIL 2007 TO 31 MARCH 2008**

*OVERALL NOT GOOD.  
SATHO RECE  
PRINCIPLES MUST HAVE  
SMART. STANDARDS.  
MUST BE MEASURABLE*

**Vision:** Provide the service vision of the department/branch/division.

**Mission:** Explain "How" the vision will be achieved.

KEY SERVICE	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD	
		Quantity:	250 000 per quarter	Quantity:	350 000 per quarter
Dipping livestock	Communal farmers	Quality:		Quality:	
		• Consultation	Meetings with extension officers	• Consultation	PLUS 4 Izimbizo per year; Annual Summit
		• Access	Open door policy by MEC; District offices and service centres	• Access	PLUS Mobile dipping facility
		• Courtesy	Customer Care Training	• Courtesy	PLUS sanctions for non-compliance; wearing name badges
		• Open & Transparency	Open door policy by MEC; Citizens' report	• Open & Transparency	Open door policy by MEC; Citizens' report
		• Information	SABC Radio	• Information	PLUS Quarterly News letter; Annual brochure
		• Redress	Ad hoc	• Redress	Help desk plus dedicated operators; toll free line
		• Value for Money	Within budget or unit cost	• Value for Money	Within budget or unit cost
		Time:	1 April 2007	Time:	31 March 2008
		Cost:	R?	Cost:	R?
Human Resources:	12	Human Resources:	12		

*✓ G  
✓ G  
G  
✓ SPECIFICS SMART.  
✓ G  
✓ SPECIFICS  
✓*

**Signed:** ..... (Minister/MEC)

**Date:** .....

**Signed:** ..... (DG/HOD)

**Date:** .....