

FREE STATE PROVINCE



DEPARTMENT AGRICULTURE

SERVICE DELIVERY IMPROVEMENT PLAN FOR 2007/8 FINANCIAL YEAR

VISION: To be the leader in the field of agriculture which ensures that there is a place for those who wish to farm and achieve social and economic development for our community through the services we deliver.

MISION: To provide agricultural development and support to the people of the Free State through:

- Commitment to new and established farmers;
- Co-operation with all our stakeholders; and
- Innovative and creative research and development

KEY SERVICE TO BE IMPROVED	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD FOR 2007/2008 FINANCIAL YEAR	
<p>Improve on the identification and implementation of food security & CASP projects</p> <p style="text-align: center;">(V)</p>	<p>Emerging farmers, small scale farmers, peri-urban farmers, agricultural land reform beneficiaries, & farm workers & poorer households in the community</p> <p style="text-align: center;">(G)</p>	<p>Quantity</p> <p>No quantity standards presently exist.</p> <p style="text-align: center;">(V)</p>	<p>Quality</p> <p>Project business Plan for CASP projects approved by PPAC.</p> <p style="text-align: center;"><i>THESE ARE PROJECTS NOT RELEVANT FOR SDIP</i></p>	<p>Quantity</p>	<p>Annual identification and approval of projects in line with the allocated budget by the end of February</p> <p style="text-align: center;">(V) <i>NEED A QUANTITY STD</i></p>
				<p>Quality</p>	<ul style="list-style-type: none"> • Disbursement of funds based on Project Business plan • Development impact as per business plan (non-financial report) • Project fund result in line with project business plan • Identification of projects in line with the following criteria: <ul style="list-style-type: none"> - Land & agrarian reform - strategic thrust of specific district - economic development <p style="text-align: right;"><i>NOT RELEVANT TO SDIP</i></p>

KEY SERVICE TO BE IMPROVED	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD FOR 2007/2008 FINANCIAL YEAR	
					<ul style="list-style-type: none"> Project Plan for CASP & Food Security projects approved by PPAC. Food Security projects to focus on economic development of amongst others, farm workers. Linkage between food security projects and CASP funding is clearly defined. Annual impact assessment of projects implemented.
		<ul style="list-style-type: none"> Consultation 	Determine needs for community and homestead food gardens via meetings with the target groups <i>How?</i>	<ul style="list-style-type: none"> Consultation 	<ul style="list-style-type: none"> Establish stakeholder consultation forums per municipal area / district. ✓ Quarterly meetings of stakeholder forums to consult on projects. Quarterly District bilateral between District Directors and organized agricultural sector e.g. NAFU & Free State Agriculture
		<ul style="list-style-type: none"> Access 	MPCC Radio slots Commercial Farmers Organized agriculture Municipalities Other Provincial Department's } ?	<ul style="list-style-type: none"> Access 	<ul style="list-style-type: none"> MPCC Radio slots Commercial Farmers Organized agriculture Municipalities Other Provincial Department's
		<ul style="list-style-type: none"> Courtesy 		<ul style="list-style-type: none"> Courtesy 	<ul style="list-style-type: none"> Enquiries / requests for assistance will be dealt with within 5 working days upon receipt. (G)
		<ul style="list-style-type: none"> Openness and Transparency 	Budgets allocated for projects are published in the annual report.	<ul style="list-style-type: none"> Openness and Transparency 	<ul style="list-style-type: none"> Budgets allocated for projects are published in the annual report. (G) Information on progress and

(G) COST?

No IMPROVEMENT

How? WHEN? COST?

(G)

(G)

KEY SERVICE TO BE IMPROVED	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD FOR 2007/2008 FINANCIAL YEAR	
		<ul style="list-style-type: none"> Information 		<ul style="list-style-type: none"> Information 	cost per project published in monthly newsletter. <ul style="list-style-type: none"> Publish annual project profile of high impact projects. Radio slots Information / Farmers days Leaflets & Pamphlets published with information regarding contact details of Offices and responsible officials.
		<ul style="list-style-type: none"> Redress 	No redress standards currently in place	<ul style="list-style-type: none"> Redress 	<ul style="list-style-type: none"> Implement a departmental help line for complaint purposes. Implement formal complaints system to be utilised by Service Beneficiaries.
		<ul style="list-style-type: none"> Value for Money 	No value for money standards currently in place	<ul style="list-style-type: none"> Value for Money 	<ul style="list-style-type: none"> Determine the cost per beneficiary to render the service and compare with international best practice standards for similar projects
		Time	No time standard	Time	Desired standards to be implemented by 31 March 2008
		Cost	Salaries Production Inputs	Cost	Cost to render the desired service will be determined. The cost for current staff will be R945 173
		HR	Currently only Food security officers are working on this function	HR	All staff of the department should be involved but the staff driving this programme will be: 1 x Director 1 x PA 1 x Deputy Director

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WHEN ?
COST ?

EXCELLENT

ALSO
VIAL FOR
MONEY