

EASTERN CAPE / AGRIC

5 SERVICES
2 - G
3 - R.

SDIP FOR - AGRICULTURE

KEY SERVICE	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD
Dipping Service <i>G</i>	Farmers	Quantity: Providing dipping services to all farmers	Quantity: ?-?	
		Quality: <ul style="list-style-type: none"> • Consultation 	Most dipping committees are functional	Quality: <ul style="list-style-type: none"> • Consultation
		<ul style="list-style-type: none"> • Access 	Anima health Technicians provide the service	<ul style="list-style-type: none"> • Access
		<ul style="list-style-type: none"> • Courtesy 		<ul style="list-style-type: none"> • Courtesy
		<ul style="list-style-type: none"> • Open & Transparency 	Dipping committees used for this purpose	<ul style="list-style-type: none"> • Open & Transparency
		<ul style="list-style-type: none"> • Information 	Schedule of dipping intervals	<ul style="list-style-type: none"> • Information
		<ul style="list-style-type: none"> • Redress 	Official customer care unit	<ul style="list-style-type: none"> • Redress
		<ul style="list-style-type: none"> • Value for Money 		<ul style="list-style-type: none"> • Value for Money
		Time: Twice a month in summer and once a month in winter		Time: Twice a month in summer, but four times in coastal areas and once a month in winter

How conduct SMART
(R)
(V)?
R
TT?
SMECI?
?
QUANTUM (ST)

		Cost:	As per budget Animal Health Technician	Cost:	As per budget Animal Health Technician & Community Animal Health Worker
		Human Resources:		Human Resources:	
KEY SERVICE	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD	
Dipping Service	Farmers	Quantity:	Providing dipping chemical to all farmers	Quantity:	Providing dipping chemical to all farmers
		Quality:		Quality:	
		• Consultation	Most dipping committees are functional	• Consultation	Fully functional dipping committees
		• Access	Animal health Technicians provide the service	• Access	Appointment of Community Animal health Workers to assist in delivering this service
		• Courtesy		• Courtesy	
		• Open & Transparency	Dipping committees used for this purpose	• Open & Transparency	Fully functional dipping committees
		• Information	Schedule of dipping intervals	• Information	Schedule of dipping intervals; A flyer drawn for explanation of dangers of use of dipping material.
		• Redress	Official customer care unit	• Redress	A complaints handling mechanism being drawn

(Handwritten circled 'e' with an arrow pointing to the 'Dipping Service' cell)

(Handwritten note: 'Same as above' with a vertical line extending downwards)

		<ul style="list-style-type: none"> • Value for Money 		<ul style="list-style-type: none"> • Value for Money 	
		Time:	Twice a month in summer and once a month in winter	Time:	Twice a month in summer, but four times in coastal areas and once a month in winter
		Cost:	As per budget	Cost:	As per budget
		Human Resources:	Animal Health Technician	Human Resources:	Animal Health Technician & Community Animal Health Worker

KEY SERVICE	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD	
Farmer training <i>GAR</i>	Farmers	Quantity:	Providing technical training to all farmers	Quantity:	Providing technical training to all farmers
		Quality:		Quality:	
		<ul style="list-style-type: none"> • Consultation 	Farmers are approached for training needs	<ul style="list-style-type: none"> • Consultation 	A structured forum will determine and prioritise training needs
		<ul style="list-style-type: none"> • Access 	Requests for training are submitted through written letters	<ul style="list-style-type: none"> • Access 	<ul style="list-style-type: none"> ○ Application forms to be introduced ○ Radio announcements of training offerings
		<ul style="list-style-type: none"> • Courtesy 		<ul style="list-style-type: none"> • Courtesy 	

How many sessions?

START

?

		<ul style="list-style-type: none"> • Open & Transparency 	<p>Training institutions respond to requests</p>	<ul style="list-style-type: none"> • Open & Transparency 	<p>Stakeholders and Department of Agriculture determine, prioritise and draw a training plan for training needs</p>
		<ul style="list-style-type: none"> • Information 	<p>The training institutions provide training information to regular users</p>	<ul style="list-style-type: none"> • Information 	<p>Stakeholder forum will serve as a platform for dissemination of information</p>
		<ul style="list-style-type: none"> • Redress 	<ul style="list-style-type: none"> ○ 95% of the training targets previously disadvantaged farmers ○ 5% targets commercial farmers (including LRAD) beneficiaries) 	<ul style="list-style-type: none"> • Redress 	<ul style="list-style-type: none"> ○ 95% of the training targets previously disadvantaged farmers ○ 5% targets commercial farmers (including LRAD) beneficiaries

BEHAVE?

		<ul style="list-style-type: none"> Value for Money 	<p>Training done at the institutions resulting in increase in overheads, on meals, accommodation and transport. Satellite training conducted to reduce costs</p>	<ul style="list-style-type: none"> Value for Money 	<p>Training done on-site and project based</p>
		Time:	Within two months of approval	Time:	Within one month of approval
		Cost:	As budgeted	Cost:	As budgeted
		Human Resources:		Human Resources:	
KEY SERVICE	SERVICE BENEFICIARY	CURRENT STANDARD		DESIRED STANDARD	
Fencing <i>R</i>	Farmers	Quantity:	Departmental local Agriculture Development technician will visit all areas fenced by the Government	Quantity:	Departmental local Agriculture Development technician will visit all areas fenced by the Government
		Quality:		Quality:	
		<ul style="list-style-type: none"> Consultation 	Committees representing the community and all stakeholders	<ul style="list-style-type: none"> Consultation 	Committees representing the community and all stakeholders
		<ul style="list-style-type: none"> Access 	Application forms in each local office	<ul style="list-style-type: none"> Access 	Application forms in each local office

How many KI? FARMS?

		<ul style="list-style-type: none"> • Courtesy 		<ul style="list-style-type: none"> • Courtesy 	
		<ul style="list-style-type: none"> • Open & Transparency 	Meetings with stakeholders, Awareness campaigns	<ul style="list-style-type: none"> • Open & Transparency 	Media communication; Meetings with stakeholders; Awareness campaigns <i>Annual Report</i>
		<ul style="list-style-type: none"> • Information 	Local Agriculture Development officers	<ul style="list-style-type: none"> • Information 	Pamphlets and booklets; Local Agriculture Development officers
		<ul style="list-style-type: none"> • Redress 	Customer care unit in place	<ul style="list-style-type: none"> • Redress 	Complaints handling mechanism <i>SPECIFY STRAT</i>
		<ul style="list-style-type: none"> • Value for Money 	Contract must comply with the designs before final payment	<ul style="list-style-type: none"> • Value for Money 	Contract must comply with the designs before final payment
		Time:	Visits of all areas fenced by the Government are bimonthly	Time:	Visits of all areas fenced by the Government are bimonthly
		Cost:	As budgeted	Cost:	As budgeted
		Human Resources:		Human Resources:	

KEY SERVICE
Irrigation schemes

SERVICE BENEFICIARY
Farmers

CURRENT STANDARD		DESIRED STANDARD	
Quantity:	Providing technical support to Zanyokwe, Ncora, Qamata, Shilih, Tyhefu and horseshoe Irrigation schemes	<i>SAME</i>	Providing technical support to Zanyokwe, Ncora, Qamata, Shilih, Tyhefu and horseshoe irrigation schemes
Quality:		Quality:	
• Consultation	Management structure representing all Stakeholders	• Consultation	Management structure representing all Stakeholders
• Access	The Department identifies the necessity for technical assistance	<i>SAME</i>	The Department identifies the necessity for technical assistance
• Courtesy		• Courtesy	
• Open & Transparency	Management structure representing all Stakeholders	•	Management structure representing all Stakeholders

		<ul style="list-style-type: none"> Information 	Chairperson of producers assembly has contact liaisionng with the Department; The clients, are organised in co-operatives	<ul style="list-style-type: none"> Open & Transparency 	Chairperson of producers assembly has contact liaisionng with the Department; The clients, are organised in co-operatives
		<ul style="list-style-type: none"> Redress 	Customer Care unit	<ul style="list-style-type: none"> Redress 	Complaints handling mechanism
		<ul style="list-style-type: none"> Value for Money 	By offering technical advice	<ul style="list-style-type: none"> Value for Money 	By offering technical advice
		Time:	The technical support is offered at all times	Time:	The technical support is offered at all times
		Cost:	As budgeted	Cost:	As budgeted
		Human Resources:		Human Resources:	




Outcomes and activities

Demand, supply and prices
Demand
The demand curve Drawing the demand curve Movement along a demand curve Shift of a demand curve <ul style="list-style-type: none"> Change in the price of related goods <ul style="list-style-type: none"> Increase in the price of a substitute Decrease in the price of a complementary good Change in income Change in expected future prices
Supply
The supply curve Drawing the supply curve Movement along a supply curve Shift of a supply curve <ul style="list-style-type: none"> Prices of alternative products Prices of joint products Prices of inputs Expected future prices Technological advances Number of firms
Market equilibrium
Introduction Disequilibrium Excess supply Excess demand

Important concepts

<i>ceteris paribus</i> ☐ change in demand (shift of the demand curve) change in supply (shift of the supply curve) change in the quantity demanded (movement along the demand curve) change in the quantity supplied (movement along the supply curve) complements	individual demand individual supply inferior goods intercept of the demand curve inverse relationship joint products and byproducts (complements in production) law of demand law of supply market demand ☐ market demand curve
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consumers' tastes
demand (vs wants, needs,
claims, desires)
demand curve
demand equation
demand schedule
dependent variable
determinants of demand
determinants of supply
equilibrium price
equilibrium quantity
excess demand (market shortage)
excess supply (market surplus)
factors of production
flow variable (or concept)
independent variable
individual demand
individual supply

market equilibrium
market supply  
normal goods
prices of alternative products
quantity demanded
rationing function of prices
relative prices
substitutes
supply
supply curve
supply equation
supply schedule 
technology